



SEPTEMBER 2024 BENEFITS BULLETIN



We appreciate your patience as we continue to process welfare and pension claims for members who did not work 800 hours between December 24, 2022 and December 22, 2023. All members who did not meet the hours requirement must request a welfare claim to be eligible for medical/dental/vision/prescription benefits effective July 1, 2024. The deadline for welfare claims is always May 31st every year. If you missed this deadline, it could take up to 6-8 weeks to reinstate your welfare benefits.

There is a distinct difference between claims “**under review**” and claims that are “**denied**.” Those that are under review are pending additional information from your provider. Denied claims have been reviewed and determined to not meet the requirements for payment. Each Explanation of Benefits (EOB) that you receive will state if your claim is under review or denied.



Full and Fair Review

If you have a **DENIED** claim and if you would like my assistance with a Full and Fair Review, please submit an email to Benefits@ilwu13.org with your full name and registration number in the subject line. We will schedule an appointment for you to meet with me. Be sure to include your phone number and brief, but specific details about your situation in the body of the email.

ADA Americans with Disabilities Act

ADA Labor Relations Committee (LRC) meetings:

- ✓ Tuesday, September 3, 2024
- ✓ Tuesday, September 17, 2024
- ✓ ILWU Local 13 in San Pedro at 9 AM sharp!
- ✓ Members are seen on a first come, first serve basis.

Did you know that the ILWU Credit Union installed an automated teller machine in the business office of Local 13? The ATM is conveniently located in the lobby by the Executive Board Room. All credit union members are welcome to use it!



Congratulations to all our ILWU kids who are off to college! Many institutions require proof of insurance for out-of-state healthcare. Please submit an email to Benefits@ilwu13.org with your full name and registration number in the subject line if you need a proof of coverage.



Information about DISCOUNTED USC FOOTBALL TICKETS on the back of this page.



The Benefits Office of Local 13 is proud to once again provide ILWU Members with another great offer! This time it is for **\$40 OFF EACH** of the first two tickets to select **USC TROJAN FOOTBALL GAMES!!!** That is a total of **\$80 savings per member** (fees still apply)! Choose from ONE of these games:

Saturday, September 7 vs Utah State	Saturday, September 28 vs Wisconsin	Saturday, October 25 vs Rutgers
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Please follow these steps to redeem your tickets:

1. Visit: <https://fevo-enterprise.com/group/USC-ILWU>
2. Choose your game and click **BUY**.
3. Choose your **seats** and **quantity** from the available options and hit **CONTINUE**.
4. Click **ADD DISCOUNT CODE** and enter **COLISEUM** (all capitals, no spaces).
5. You will save **\$40 off each of the first two tickets** for a total of **\$80 credit**.
6. You may purchase additional seats and/or upgrade seats at cost.
7. Complete the normal payment process.

Fine Print:

1. Of course there's fine print! 😊
2. **Fees*** still apply. There is a **\$10.91** fee per ticket for taxes and service on each of the \$40 tickets. The fee for two tickets is **\$21.82**. The fee will go up if you choose higher-priced tickets. You will see the total price (tickets and fees) before you pay.
3. Tickets are subject to availability on a first come, first served basis.
4. You must redeem your ticket code **AT LEAST FOUR HOURS** prior to the event.
5. Tickets will be delivered via **PDF to your email address within 24 hours of your purchase**.
6. This offer is good for only **TWO** tickets to **ONE** game **per email address**. If you need more tickets, **you will need to use a different email address**.
7. If you log on with a different email address to claim two more free* tickets, please understand that there **is no guarantee that your seats will be together** because we cannot control who else is redeeming the code around the same time as you.
8. Yes, members of Locals 26, 63, and 94 can also claim tickets.
9. There are **NO REFUNDS** and **NO EXCHANGES**. Tickets are **NON-TRANSFERRABLE** and **NOT ELIGIBLE FOR RESALE**.
10. If you would like the link emailed to you, please submit an email to Benefits@ilwu13.org with your full name and registration number in the subject line. Indicate that you need the USC Football link in the body of the email.
11. Enjoy and you're welcome! 😊

Learn about the history of Labor Day here:
<https://www.dol.gov/general/laborday/history>

In service to our local, our union, and our community.

Vivian Malauulu, M.A. Ed. Admin.
Benefits Officer

